



Provider Communication

Subject: Dental Provider Updates	Priority: High
Date: August 22, 2003	Message ID: ACSBNR-08222003-2

Dear Dental Provider:

Please note these helpful reminders and changes in the Dental program since April 1, 2003:

- The State's new fiscal agent is Affiliated Computer Systems (ACS)/Georgia Health Partnership (GHP).
- All claims being submitted for **payment** must be sent to GHP, **P.O. Box 5000**, McRae, Georgia 31055.
- All claims being submitted for **approval** must be sent to GHP, **P.O. Box 7000**, McRae, Georgia 31055.
- Only one copy of the approval request form is required when submitting a claim for payment. You are no longer required to submit two copies of the form.
- When submitting a claim for payment or approval you must check the appropriate box in field 1 of the ADA 1999 version 2000 claim form. If this box is not checked, your claim/approval will be returned to you.
- Dental approvals are transferable.
- When submitting approval requests, make sure to chart the member's missing teeth.
- All x-rays must be mounted and labeled (provider name and number, address, member name and number).
- When appropriate, label x-rays left and right.
- All cephalometric x-rays submitted with orthodontic approvals must be fully analyzed and interpreted.
- When submitting claims for payment, you must enter the appropriate units in the required quantity/units field.



- Effective with date of service July 1, 2003, the following procedure codes are no longer covered by the Department: D1515, D2161, D2950, D2335, D2393, D2751, D3110, D3120, D3330, D5213 and D5214.
- Effective with date of service July 1, 2003, the reimbursement amount for procedure code D9420 is \$94.70.
- If an approval was submitted and received by Georgia Medical Care Foundation (GMCF) on or before June 30, 2003, for procedure code D3330, and if it was approved, it may be rendered within the 12 month valid approval period.
- If procedure code D3330 was submitted as a post approval and the post approval date is prior to July 1, 2003 and it has been approved, it will be paid.
- Make sure any procedure submitted for approval that requires narratives and any other type of documentation is attached to the approval request.
- Frequently check the GHP website for banner messages that may be important to you and your staff. The web address is www.ghp.georgia.gov
- Policy manuals are revised on a quarterly basis. Policy manuals can also be reviewed and downloaded from the GHP website.
- Approved post approvals (with all line items dated and provider signature affixed to the claims) will be submitted for payment for the provider.
- On July 14, 2003, a letter from ACS was sent to providers informing them of a new version of WINASAP 2000 which requires the provider to perform an update. This new version included additional valid values to the tooth number and surface/quadrant fields.
- Specific new CDT-4 dental codes became effective in the dental program with date of service April 1, 2003.
- For electronic claims technical support, you must contact EDI at **1-800-987-6715**.
- For information on claims submitted for payment, approval, status of adjustment requests, and so forth, you must contact ACS/GHP at **404-298-1228** or **1-800-766-4456**.

If you have questions, please contact Ms. Pamela Craft, Dental Program Specialist, at **404-657-7229**.

Thank you for your continued participation in Georgia's Medicaid/PeachCare for Kids Dental program during these difficult times.

Sincerely,

Department of Community Health